



# Better CCTV Monitoring

At RE:SURE we focus on making CCTV monitoring hassle free. Our ethos is one of partnership, where we provide the best possible level of service and support to you and your customers.

Switch to RE:SURE and benefit from:

## CCTV Expertise

CCTV is in our DNA. RE:SURE was founded in 2008 as a CCTV Monitoring ARC. We did not migrate into it from alarm monitoring. Our approach is therefore completely different to our competitors.

## Total Site Management

Once your site is connected into us, you can rest assured that it is in safe hands. We offer regular walk and audio tests, and carry out system health checks to ensure your customer is always fully protected.

## False Activation Management

We never automatically suspend cameras and we carry out daily active false activation reduction on all our video analytics sites.

## Full Technical Support

We have an experienced technical support team, which will fully assist you in every step, from the initial configuration and commissioning process, to ongoing troubleshooting.

## Dedicated Customer Support

We will always promptly respond to any issue or query from you or your customer. Our goal is to always complete a comprehensive review within one working day.

## No Grey Areas

CCTV monitoring is a lot more complex than alarm monitoring. We have developed a comprehensive SLA that covers every detail, meaning everyone knows where they stand.



## Better Solutions

We have solved all of the associated problems with CCTV Monitoring, ensuring a hassle free experience.

## Better Service

We have clear processes that leave nothing to chance. We give you and your customer clarity on how we respond to every situation.

## Better Experience

For you and your customer - from reporting to arming and disarming the system.

# Why Choose RE:SURE

## Generate Additional Revenue

We have developed a comprehensive solution to ensure a quick and easy transformation of an existing CCTV system into a monitored site, generating recurring revenue for your business.

## Making Your Life Easier

If you wish, we can liaise directly with end-users to develop their bespoke protocols. We spend time on the details, allowing you to focus on the install and to grow your business.

## Increase Customer Retention

By offering unique solutions, such as our two apps (see below), in tandem with our best-in-class service, you can rest assured that your customers will stick with you.

## Transparency & Efficiency

We use industry-leading Sentinel as our monitoring platform. The mobile portal gives you a more efficient site maintenance experience. The desktop portal gives you complete access to see how we responded or to edit customer details.

## Best in Class Reporting

We have developed the most flexible reporting structure in the industry. This puts you in complete control of the information flow to the end user.

## Alarms & Accreditations

In our category II ARC, we also monitor standard intruder, fire and critical infrastructure alarms. We take in all communication paths, including CSL Dualcom.

## Our Innovative Apps



### RE:SURE GO

Transforms the users phone into an advanced monitored personal panic alarm and lone worker device.



### RE:SURE I/O

Taking the keypad off the wall and into the 21st Century. RE:SURE I/O makes your customers' lives easier.



RE:SURE I/O APP

RE:SURE is accredited to:  
BS 8484, BS 8418, BS 5979,  
IS228, PSA33, SR25, SR45.



Licensed by  
**The Private Security Authority**  
PSA Licence Number 01792



**UK Office**  
A15 Kilcronagh Business  
Park,  
Cookstown,  
Co. Tyrone, BT80 9QD  
**Tel: 028 8676 1183**

**Ireland Office**  
Maple Avenue  
Stillorgan Business Park,  
Co. Dublin  
**Tel: 01 691 7100**

**For more information,  
please visit:**  
Website: [www.resure.co](http://www.resure.co)  
Email: [sales@resure.co](mailto:sales@resure.co)

